MEANING OF QUALITY OF WOKRLIFE. FACTORS AND BARRIERS TO DEVELOPMENTOF QWL IN POLISH LOCAL GOVERNMENT.

Abstract

The presented doctoral thesis investigated the concept of quality of work life in Polish local government. The purpose of the research project was to verify the relationship between quality of worklife and job satisfaction as well as QWL and organizational commitment. The empirical study also included the types of organizational commitment among clerks in local councils. In order to test the formulated hypotheses both quantitative and qualitative empirical methods were applied. Both hypotheses were accepted. The final part of the thesis presents own definition of quality of worklife, analysis and outcomes of the conducted research, conclusions and solutions aiming at improvement of QWL level in tested organizations. The thesis constitutes and innovative input into the subject of QWL in Poland as no such research has been conducted thus far.

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